

Eco-responsibility



Environmental resources

Environmental resources are common goods that must be managed sustainably for the benefit of all people. We operate in various geographies which influences how we manage environmental resource use on a per country basis. As a result, we work to remain compliant with the national laws and environmental regulations of the countries in which we operate while maintaining group-wide standards.

MTN is guided by the following globally-defined standards:

- ISO 14001 certified operations in select markets
- As part of our disclosure efforts, we participate in a Carbon Disclosure Project in alignment with the Taskforce recommendations on Climate-related Financial Disclosures on an annual basis
- The Ten Principles of the United Nations Global Compact as a signatory

MTN strives to consult with stakeholders on environmental issues where appropriate and has a formal system for identifying stakeholders, supported by the Group Stakeholder Engagement Policy which standardises stakeholder engagement practices across all markets.

MTN's environmental management commitments

- Commitment to environmental protection.
- Commitment to create environmental awareness.
- Commitment to implement an environmental management system.
- Commitment to use natural resources or energy more efficiently.
- Commitment to reduce emissions, releases and waste.
- Commitment to monitor the Company's environmental performance.
- Commitment to report regularly on environmental issues.

We also comply with electromagnetic field (EMF) exposure limits set by the international Commission on Non-Ionising Radiation Protection (ICNIRP) and relevant national regulators where applicable, in the countries in which we operate. We also ensure that user equipment supplied directly by MTN, like handsets, complies to the relevant specific absorption rate (SAR) limits in addition to undergoing conformity assessments specific to the country in which they are supplied. To this end, we maintain an in-house EMF testing facility as an additional step of verification.

We take a conservative approach to the use of resources such as paper, plastic, water and other resources through demand reduction, refurbishment, recycling and upcycling. Employee awareness and support is also critical to ensuring that the individual actions to conserve resources result in meaningful outcomes.

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Key principles of MTN's environmental resources response

- MTN adheres to environmental certification, authorisations, permits and reporting requirements in each country of operations, in accordance to local legislation and internationally recognised practices.
- MTN applies precautionary principles in its use of natural resources, including energy and water. We implement and demonstrate sound measures to prevent pollution, reduce biodiversity impacts and minimise generation of solid waste, wastewater and air emissions.
- MTN ensures that all applicable laws and regulations related to hazardous materials, chemicals and substances are strictly followed.
- MTN ensures that network masts and devices it distributes directly operate within safe levels of electromagnetic fields (EMF).
- MTN holds its suppliers to the same standards guided by its Supplier Code of Conduct and periodic training.



Key UN Global Compact Principles

1. Businesses should support a precautionary approach to environmental challenges.
2. Undertake initiatives to promote greater environmental responsibility.
3. Encourage the development and diffusion of environmentally friendly technologies.
4. Businesses should work against corruption in all its forms, including extortion and bribery.

Key UN SDGs



- MTN ensures that all employees are made aware and socialized on applicable policies and procedures within the workplace, through its various internal communication channels.
- Policies and localized labour practices are made available in a universally accepted language in accordance to local language requirements in the country of operation.