

Everyone deserves the benefits of a modern connected life

MTN Core Belief



Digital exclusion is significant in rural areas...

Of the 1.02B sub-Saharan population, 60% (612m) live in rural areas and 43% (260m) have no coverage, of those that have coverage, 85% (290m) do not have internet access

1.02 billion people in sub-Saharan Africa (SSA)



of the 1.02 billion live in rural areas of Sub-Saharan Africa (SSA)

Usage gap

1.5x

Coverage gap

of those in rural areas have some form of coverage and 15% have internet coverage

20% (average)
monthly income
goes to acquire an
entry-level
internet-enabled
device

72%
of those in rural areas
have a phone but only
36% of them are
Smartphones

At MTN, to drive demand we follow the CHASE framework





- 400 Rural sites in 9 regions
- >280k Rural people

andsets



- OEM Partnerships
- KalOS (Smart feature phone)
- Customer Device Upgrade Program

Affordability



- Aggressive value propositions: **Jara** with **Data, FreeAfter1, Pulse, Super Sunday...**
- CVM targeted campaigns >8m subscribers

Service bundling



- Mobile money (MFS)
- Voice, SMS & Data
- Music & Video, Social Media, Gaming

Education



- MTN Brighter Lives rollout /iFest program and educational videos
- CSR **24** ICT Centers

Connectivity: Mobile Financial

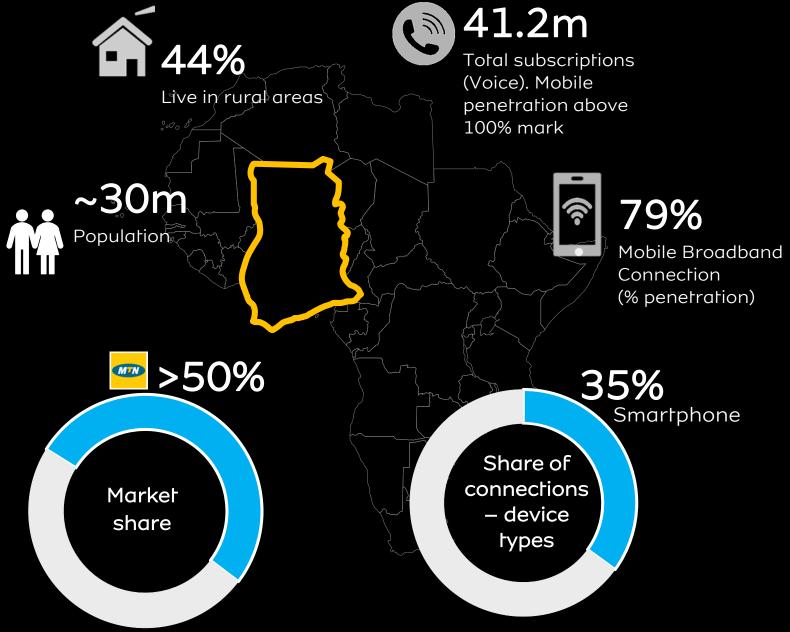
Services: Digital Services

A case study from Ghana on rural connectivity





Of the ~30m Ghanaians, 44% (13m) live in rural areas and 34% (4.5m) of those have no coverage



1 RuralStar

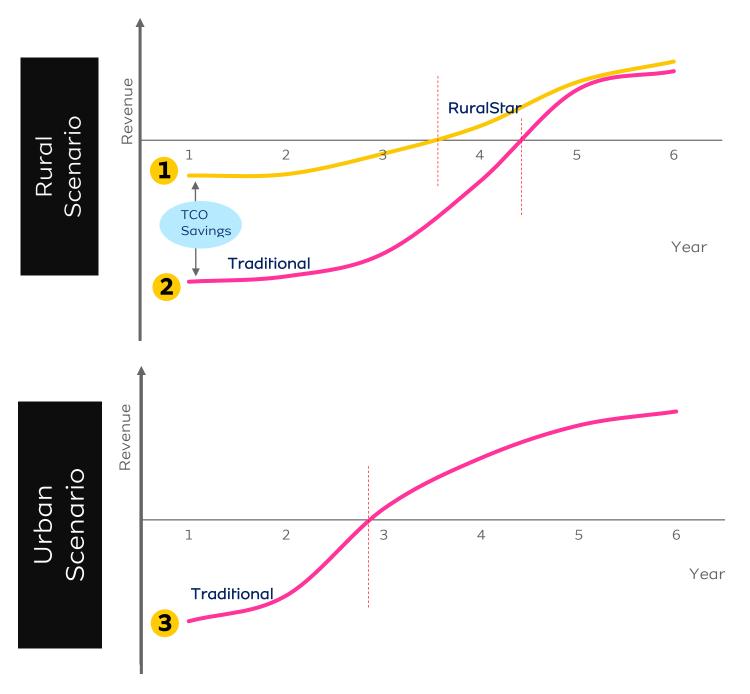
~3years payback 40% to 60% savings

2 Rural

~5years payback 0% savings

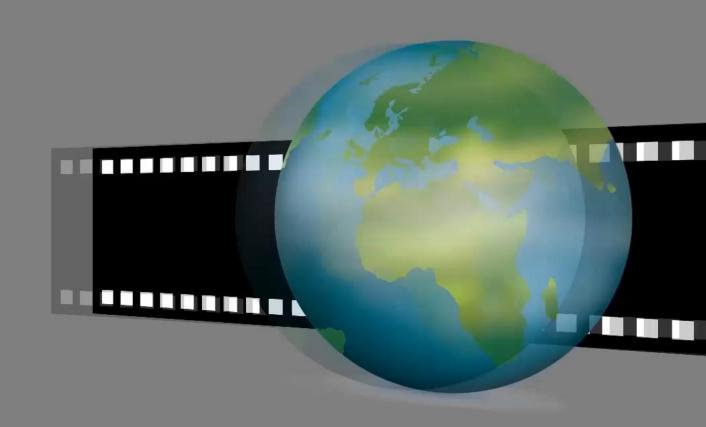
3 Urban

~3years payback









Key Enablers and Considerations



Low population density



Cost efficiency



Beyond connectivity: MFS



Low affordability



Appetite for social investment



"If you want to go fast, go alone. If you want to go far, go together"

#GoodTogether

